

SUCCESS STORY



How One Manager Now Spends “Zero Time” on Employee Scheduling

CHALLENGE:

Auburn Career Center offers nearly 30 different training programs, including several in its public safety department. Demand for the Center’s public safety programs has grown rapidly, more than doubling in the past two years. With nearly 200 students and 60 part-time instructors across dozens of classes, managing instructor scheduling via Google Calendar was no longer sustainable.

Because classes are often held on nights and weekends, Auburn Career Center’s Director of Public Safety Education, Sean Davis, often received frantic afterhours calls from instructors who had trouble reading the schedule in Google Calendar and had shown up to teach at the wrong time or location. This caused confusion and unnecessary challenges, resulting in wasted time for the Center’s staff and instructors.

As Auburn Career Center’s public safety course load doubled, manual



Despite pressure to cut costs, Aladtec will never be on the chopping block. I know that the value our program has gained from using Aladtec far outweighs the cost.

— Sean Davis, Director of Public Safety Education



BACKGROUND

Since 1965, Auburn Career Center has helped thousands of Northeast Ohio high school students and adults build skillsets, obtain expertise in their chosen field, and advance their careers. As the Center’s public safety training curriculum grew, manual scheduling became problematic, and the Center turned to Aladtec to streamline scheduling for administrators and instructors alike.

BUSINESS CHALLENGES

- Time-consuming, manual scheduling practices caused confusion and led to no-shows
- Complex skillset requirements for classes made scheduling instructors difficult for management

BENEFITS OF SWITCHING

- Scheduling now requires little to no staff time to manage
- Preset rules simplify precise scheduling needs for administrators and instructors
- Flexible solution meets unique scheduling needs in an academic environment
- Informative user interface ensures instructors know when, where, and what they’re teaching so they can appropriately prepare their lesson plan



Governor Mike DeWine with Program Representatives

scheduling was no longer manageable, and administrators knew that an automated scheduling tool was needed. Because many of the Center's public safety instructors are active firefighters and EMS professionals, the majority already used Aladtec. According to Davis, "They were unanimously in favor of bringing in Aladtec to solve our scheduling challenges."

Auburn Career Center required a scheduling solution equipped to manage academia and therefore wasn't sure if Aladtec would be able to meet their unique needs. Aladtec is a leading provider of shift scheduling software for public safety departments, but the Center's use case was more unique. They required specific functionality, such as preset rules that enable instructors to only view and sign up for courses they're qualified to teach.

SOLUTION & RESULTS:

Aladtec was able to customize its scheduling modules to support Auburn Career Center's unique needs. The software runs efficiently without administrator intervention because rules are set specifying which instructors are qualified to teach which classes and categorizing classes by student level. "I no longer have to think about whether an instructor is qualified to teach a particular class—the custom rules ensure

that instructors can only sign up for classes they are qualified to teach," said Davis.

Using Aladtec saves the Center money by driving productivity for its administrative team and instructors. Time is no longer wasted on building schedules, solving problems caused by the confusing manual schedule, or scrambling to find new instructors at the last minute. When Davis does need to find a replacement, it's as easy as hitting one button to send a coverage alert out to qualified instructors.



After implementing Aladtec, I now spend zero time on scheduling. Even better, the amount of time that I have to spend outside of work troubleshooting scheduling issues has also been reduced to nothing.



Want to learn more? Let's talk.

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